

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Personiv Contact Centers India
Private Limited
8th Floor of Tower B & C
DLF Building No. 6
DLF Cyber City, SEZ
Gurugram 122 002
Haryana
India

Holds Certificate No:

IS 581415

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The Information Security at Personiv Contact Centers India Private Limited applies for providing Sales Services, supported by GRC, IT, HR & Talent Acquisition, Facility, Finance, Quality & Training, and Corporate Communication from its facility at Gurugram.

This is in accordance with the Statement of Applicability 2.1, dated 20th November 2017.

(This Registration covers the activities delivered at the location as shown on page 2 of this Certificate)

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2012-01-20

Latest Revision Date: 2018-01-08

Effective Date: 2018-01-11

Expiry Date: 2021-01-10

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **IS 581415**

Location

Personiv Contact Centers India
Private Limited
8th Floor of Tower B & C
DLF Building No. 6
DLF Cyber City, SEZ
Gurugram 122 002
Haryana
India

Registered Activities

BPO & Support Functions (HR, Infrastructure, Finance, IT,
Corporate Quality).



Original Registration Date: 2012-01-20

Latest Revision Date: 2018-01-08

Effective Date: 2018-01-11

Expiry Date: 2021-01-10

Page: 2 of 2

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.