

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

HARMAN Connected Services  
Corporation India Pvt. Ltd.  
Campus - Whitefield  
Plot No. 3 & 3A, EOIZ Industrial Area, Sy No. 85 & 86  
Sadaramangala Village, Krishnarajapuram  
Bangalore 560 066  
Karnataka  
India

Holds Certificate No:

**ITMS 535842**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The Information Technology Service Management System that covers the provision of IT Infrastructure services to its users of HARMAN Connected Services Corporation India (Pvt.) Ltd, Bangalore, Pune and Gurgaon, India  
This is accordance with the Service Catalogue ver 10.1 dated 25th May 2016.

For and on behalf of BSI:



Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 18/04/2008

Latest Revision Date: 18/06/2016

Effective Date: 19/06/2016

Expiry Date: 18/06/2019

Page: 1 of 3



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](http://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **ITMS 535842**

Location	Registered Activities
HARMAN Connected Services Corporation India Pvt. Ltd. Global Axis, Block G, 6th & 7th Floor Plot No. 152, EPIP Zone Survey No. 147,157/2,158 Hoodi Village, K R Puram Hobli Whitefield, Bangalore 560 066 Karnataka India	Security, Facility and Admin and IT Operations
HARMAN Connected Services Corporation India Pvt. Ltd. Ground, 1st and 2nd floor, Hinjewadi IT Plot No.41, Rajiv Gandhi Infotech Park MIDC PhaseI, Hinjewadi,Pune 411 057 Maharashtra India	Top Management, Security, Facility and Admin, Recruitment, Training HR Operation IT Operations and BCP
HARMAN Connected Services Corporation India Pvt. Ltd. Campus - Whitefield Plot No. 3 & 3A, EOIZ Industrial Area, Sy No. 85 & 86 Sadaramangala Village, Krishnarajapuram Bangalore 560 066 Karnataka India	Top Management, CISO Functions, HR Operation, Training, Security, Facility and Admin, Process Excellence, IT Operations, Information Security and BCP
HARMAN Connected Services Corporation India Pvt. Ltd. 6th Floor Building-5A, Pritech SEZ Park Belandur Village Varthur Hobli Outer Ring Road Bangalore 560 103 Karnataka India	Security, Facility and Admin and IT Operations
HARMAN Connected Services Corporation India Pvt. Ltd. 2nd Floor, Tower B, DLF Building No.8 DLF Cyber City, Phase-II Gurgaon 122 002 Haryana India	Security, Facility and Admin IT Operations, HR Operations and Remote Infrastructure Management

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HARMAN Connected Services Corporation India Pvt. Ltd. HARMAN Connected Services Technologies Pvt Ltd, C4 block , Wing A Manayata Tech Park, Nagavara Bangalore 560 045 Karnataka India	Security, Facility & Admin , Human Resources and IT Operations



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Page: 3 of 3

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